Cannot connect?

Try the following steps.

1. Click the $\lceil \land \rfloor$ icon in the bottom right of the desktop, and then click the $\lceil Global Protect \rfloor$ icon.



2. Confirm that Global Protect is unconnected, click the $\lceil \equiv \rfloor$ icon in the top right corner of the screen.



3. Click \lceil Settings \rfloor .



4. Click $\lceil Preferences \rfloor$.



5. Tick \lceil Connect with SSL \rfloor .

🗞 Settings		×
♥ GlobalProtect	VPN Protocol Connect with SSL	
Connections	GlobalProtect first attempts to establish the IPsec connection with the gateway (unless it is disabled by your administrator). When enabled, GlobalProtect always connects using SSL.	
🍰 Preferences		
⊁ Troubleshooting		
🐥 Notifications		
📮 Host Information Profile		
i About		

6. Close the setting window of Global Protect.